



COMMUNITY
BROKER
NETWORK

Holiday Closure Assistance

With the Christmas and New Year period coming shortly, the end of the year is an important time to re-energise, refocus and provide an opportunity to spend important time with our friends and families.

However, we understand that you may need some assistance to help you throughout this time. Please see our holiday closure assistance notices:

Broker Partnering Support:

The Broker Partnering team have already started to book in requests for assistance during this period.

If you would like to take a break and let the team look after your clients & business, please let the team know your plans by **30th November 2019** so that we can make sure that the team is adequately resourced over this period.

You can call them on 1300 905 577 – option 2 for a chat or email a request to

brokerpartnering@cbnet.com.au

IT Support:

Our IT Support will still be operating during this time except for Christmas Day, Boxing Day and New Year's Day.

You can call our IT team on 1300 306 852 or email it@cbnet.com.au

Network Advisor Team:

Our Network Advisor team will also be operating during this time except for Christmas Day, Boxing Day and New Year's Day.



You will be able to reach them on networkadvisor@cbnet.com.au

Please keep an eye out for any holiday closure assistance updates over the next couple of weeks.