



MELBOURNE HUB
Level 9, North Tower, 459 Collins St
MELBOURNE VIC 3000

PERTH HUB
Suite 2, Level 5, 191 St Georges Terrace
Perth WA 6000

Regional Business Partners

Regional Business Partners will partner with you to grow your business by providing support and guidance to develop and implement growth and retention strategies. They are responsible for recruitment of brokers to join CBN and are your point of escalation for issues and concerns.

Jonathan Lam - VIC & TAS t: 03 8615 9419 m: 0428 680 371 e: jonathan.lam@cbnet.com.au
Chris Macpherson - NSW t: 02 8079 1902 m: 0420 990 720 e: chris.macpherson@cbnet.com.au
Nicky Dunkin - SA & NT t: 08 8465 4806 m: 0419 411 152 e: nicky.dunkin@cbnet.com.au
Michael Wennerbom - QLD t: 07 3041 6207 m: 0404 841 319 e: michael.wennerbom@cbnet.com.au
Stephen Kidd - WA t: 08 9480 8935 m: 0439 910 749 e: stephen.kidd@cbnet.com.au

Support Teams

When you need technical or broking help for issues that can't be resolved with our knowledge base in The HUB, you can always count on our friendly support team.

Main Support Number 1300 90 55 77
Network Advisor Team - Option 1 networkadvisor@cbnet.com.au
Broking & Partnering - Option 2 brokerpartnering@cbnet.com.au
Home Warranty - Option 3 homewarranty@cbnet.com.au
IT Support -1300 306 852 it@cbnet.com.au
Compliance - 08 9480 8900 compliance@cbnet.com.au
Accounts INSIGHT - 08 9480 8991 e: insight.accounts@cbnet.com.au
WinBEAT - 08 9480 8989 e: winbeat.accounts@cbnet.com.au

Department Heads

Emma Baxter Green Head of Risk & Compliance m 0419 287 151 e: emma.baxter-green@cbnet.com.au
Kathryn McClunie Head of Market Solutions m 0438 463 368 e: kathryn.mcclunie@cbnet.com.au
Donna Tingley Head of Accounting Operations t: 08 9480 8932 e: donna.tingley@cbnet.com.au

Executive Team

If you have any comments on how CBN can serve you better, please contact our Executive or Department heads.

Richard Crawford Chief Executive Officer m: 0411 014 417 e: richard.crawford@cbnet.com.au
Helen Napier Executive Manager: Network Development m: 0477 077 977 e: helen.napier@cbnet.com.au
Wendy Foweraker Executive Manager: Broker Solutions m: 0419 218 346 e: wendy.foweraker@cbnet.com.au
Nese Akay Executive Manager: People & Customer m: 0476 806 108 e: nese.akay@cbnet.com.au
Emma Smith Executive Manager: Operations m: 0438 822 397 e: emma.smith@cbnet.com.au
Mark Clayton Executive Manager: Technology & Transformation m: 0439 821 643 e: mark.clayton@cbnet.com.au
Sherly Zulkarnaen Executive Manager: Finance t 03 8615 9424 e: sherly.zulkarnaen@cbnet.com.au